### ANZ DEFAULT KIWISAVER SCHEME

ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

MANAGER: ANZ NEW ZEALAND INVESTMENTS LIMITED



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#### **WELCOME**

## I'm pleased to present the annual report for the ANZ Default KiwiSaver Scheme (the scheme).

Financial markets had a challenging 2022 as worries about high inflation and rising interest rates saw both bonds and shares fall making it a particularly tough year for investors.

In 2022, as the world's economies rebounded following COVID-related lockdowns, a combination of excess demand and supply constraints saw inflation rates in many countries reach multi-decade highs. The war in Ukraine added to the inflationary pressures, as the price of oil and other commodities rose sharply.

This prompted central banks in most major economies to raise interest rates in an attempt to bring inflation down. Share markets fell given the likelihood that rising interest rates could tip the world's economies into recession. Bond markets also lost ground, as these investments are particularly sensitive to higher interest rates.

The start of 2023 saw financial markets claw back some of their losses as it appeared the end of the global interest rate hiking cycle was close. Nevertheless, most investment markets finished the year in negative territory.

## The majority of our funds were impacted by the market falls

Our diversified funds, which invest across a range of different types of investments including shares, bonds and property, saw losses in the range of 3-4.5% over the year to 31 March 2023.

Our growth funds, which invest mainly in shares and property investments, had the most challenging time, given the weaker outlook for economic growth.

Our conservative funds, which invest mainly in bond investments, were also caught up in the market's volatility. In fact, bond markets had one of their worst years on record, experiencing similar volatility to that of share markets. As a result, it's likely their returns are worse than conservative investors might have expected.

Meanwhile, our cash fund continued to deliver low but steady returns.

#### More volatility ahead

Although financial markets finished the year on a positive note, we expect further periods of volatility. Uncertainty around some of the smaller regional banks in the US, the ongoing war in Ukraine and the impact higher interest rates will have on the global economy are just some of the concerns investors are facing.

As hard as it is, we remind our investors that market falls are part and parcel of investing, and that it pays to take a long-term approach. It's also worth remembering that markets move in cycles and this year's losses come on the back of some strong gains in previous years.

#### The year in brief

The scheme remains closed to new members as of 1 December 2021.

#### **Responsible Investing**

We recognise the importance of sound environmental, social and governance (ESG) practices and the positive impact these factors can have on long-term investment risks and returns. That's why it's integrated into our investment process.

As part of improving our transparency around our responsible investment activities, we have published the following:

- our Responsible Investment Framework that formalises our approach to responsible investing
- our first Stewardship Update demonstrating our engagement with the companies we invest in, and
- a dashboard showing records of proxy voting done on behalf of investors.

Find out more at: anz.co.nz/responsibleinvesting

The following are other events or changes that occurred:

- We added the ability for members to update their contribution rate in the ANZ goMoney app and Internet Banking as of 21 November 2022.
- We added the ability for members to switch the fund they are invested in through the ANZ goMoney app as of 28 November 2022.

Thank you for investing in the ANZ Default KiwiSaver Scheme.

Rachel Whitelaw

#### Rachel Whitelaw

General Manager Products, Funds Management

On behalf of the manager, ANZ New Zealand Investments Limited

#### **FUND PERFORMANCE AS AT 31 MARCH 2023**

#### In this chart:

- the first bar in each pair shows the percentage return for the year to 31 March 2023
- the second bar in each pair shows the annualised percentage return earned by the fund over 10 years.

#### **ANZ Default KiwiSaver Scheme\***



For the year ended 31 March 2023
 Annualised investment performance over 10 years

<sup>\*</sup> All performance is after the annual fund charge and before tax. This is represented by changes in the unit price plus any applicable tax credits. Past performance is not indicative of future performance. Performance can be negative as well as positive.

#### **DETAILS OF SCHEME**

#### NAME OF THE SCHEME

ANZ Default KiwiSaver Scheme (the **scheme**)

#### TYPE OF SCHEME

KiwiSaver scheme

#### **MANAGER**

ANZ New Zealand Investments Limited (ANZ Investments or the manager)

#### **SUPERVISOR**

The New Zealand Guardian Trust Company Limited (the **supervisor**)

### PRODUCT DISCLOSURE STATEMENT

The scheme's latest product disclosure statement is dated 30 September 2021. From 1 December 2021, the scheme was closed to new members and is no longer accepting applications.

#### **FUND UPDATES**

The scheme's latest fund updates for the quarter ended 30 June 2023 were made publicly available on 31 July 2023.

These are available on the offer register at disclose-register.companiesoffice.govt.nz and at anz.co.nz/kiwisaverperformance.

### FINANCIAL STATEMENTS AND AUDITOR'S REPORT

The scheme's latest financial statements for the year ended 31 March 2023, and the auditor's report on those financial statements, were dated 26 July 2023 and were lodged with the Registrar on 31 July 2023. See page 11 for more details.

# INFORMATION ON CONTRIBUTIONS AND SCHEME PARTICIPANTS

The information in this document relates to the year from 1 April 2022 to 31 March 2023 (the **year**).

#### **MEMBERSHIP**

The table below provides a summary of the numerical changes in the membership of the scheme during the year.

Membership movements	Number of members	Total amount (\$000)
Members at the start of the year  - Contributing members  - Non-contributing members	27,356 12,687	
Total scheme members at 1 April 2022	40,043	
Total members' savings at 1 April 2022		1,513,545
Plus new members  - Transfers from other schemes  - Other new members	0 0	
Total new members during the year	0	
Less exited members  - Retirement  - Death  - Transfers to other schemes  - Other reasons	657 91 1,393 70	
Total members exited during the year	2,211	
Scheme members at 31 March 2023  - Contributing members  - Non-contributing members	24,728 13,104	
Total scheme members at 31 March 2023	37,832	
Total members' savings at 31 March 2023		1,498,564

### (CONTINUED)

#### **CONTRIBUTIONS**

The table below provides a summary of the contributions received during the year.

Contribution type	Number of members	Total amount (\$000)
Member employee contributions	28,240	85,879
Employer contributions	28,277	44,686
Government contributions	29,118	13,780
Transfers from other KiwiSaver schemes	0	0
Transfers from Australian superannuation schemes	23	1,035
Member voluntary contributions	4,465	9,746
Total contributions		155,126

#### **CHANGES RELATING TO THE SCHEME**

This section describes any material changes to the scheme's nature, investment objectives and strategy, and management during the year.

#### CHANGES TO THE TERMS OF THE OFFER

There were no material changes to the terms of the offer for the scheme during the year.

## CHANGES TO THE STATEMENT OF INVESTMENT POLICY AND OBJECTIVES (SIPO)

The SIPO was updated on 9 February 2023 to refer to our Responsible Investment Framework.

### CHANGES TO THE NATURE OR SCALE OF THE RELATED PARTY TRANSACTIONS

There were no material changes to the nature or scale of the related party transactions entered into for the scheme during the year. All related party transactions were conducted on arm's-length terms.

# OTHER INFORMATION FOR PARTICULAR TYPES OF MANAGED FUNDS

#### **WITHDRAWALS**

The table below sets out the withdrawals made from the scheme during the year.

Withdrawal reason	Number of members	Total amount (\$000)
Transfers to other KiwiSaver schemes	1,381	52,375
Retirement withdrawals	1,311	44,670
First home withdrawals*	396	12,565
Death	91	2,720
Significant financial hardship	214	1,771
Serious illness	39	1,617
Permanent emigration	17	523
Transfers to Australian superannuation schemes	12	421
Release required under other enactments	4	166
Invalid enrolment withdrawals and late opt-outs	13	14
Life-shortening congenital conditions withdrawals	0	0
Mortgage diversion withdrawals	0	0
Total withdrawals		116,841

<sup>\*</sup> includes second chance home withdrawals

#### **UNIT PRICES**

Investment fund	Unit price (\$) at 31 March 2022	Unit price (\$) at 31 March 2023
Growth Fund	2.4987	2.3813
Balanced Growth Fund	2.3753	2.2702
Balanced Fund	2.2304	2.1376
Conservative Balanced Fund	2.1012	2.0235
Conservative Fund	2.0150	1.9557
Cash Fund	1.5073	1.5552

#### **MANAGER'S STATEMENT**

ANZ New Zealand Investments Limited, as manager of the scheme, confirms that:

- all benefits required to be paid from the scheme in accordance with the terms of the governing document and the KiwiSaver scheme rules have been paid, and
- the market value of the scheme property at 31 March 2023 equalled or exceeded
  the total value of benefits that would have been payable had all members of the
  scheme ceased to be members at that date and had provision been made for the
  continued payment of all benefits being paid to members and other beneficiaries
  as at 31 March 2023.

# CHANGES TO PERSONS INVOLVED IN THE SCHEME

#### **MANAGER**

ANZ New Zealand Investments Limited was the issuer and manager of the scheme throughout the year.

#### Directors of the manager

The directors of the manager as at 31 March 2023 were:

- · Ian Douglas Burns
- · Peter Houghton
- · Benjamin Paul Kelleher
- · Fiona Nicole Mackenzie
- · Anna Marion Molloy
- · Annis Gail O'Brien
- · Paul Gavin White

There were no changes to the directors of the manager during the year.

#### Key personnel of the manager

The following changes have taken place since 1 April 2022:

- Grant Hodder ceased being General Manager Product on 1 February 2023 and Sarah Beauchamp was appointed as Acting General Manager Product on 3 February 2023 in the interim.
   On 6 June 2023, Rachel Whitelaw was appointed as General Manager Product.
- Sian August was appointed as General Manager, Strategy & Execution on 3 February 2023.
- Matt Mouat ceased being Head of Business Governance & Controls, Funds Management on 1 April 2023.
- Amanda Kells, as Head of Business Governance & Controls Centre of Excellence NZ, became a key person on 6 April 2023.

 Due to a change in responsibilities, Anna Livesey, General Manager of Customer Experience ceased to be a key person on 21 June 2023.

#### **SUPERVISOR**

The New Zealand Guardian Trust Company Limited was the supervisor and custodian of the scheme throughout the year.

#### Directors of the supervisor

The directors of the supervisor as at 31 March 2023 were:

- · Robin Albert Flannagan
- · Bryan David Connor
- · Sarah Louise Graydon

The following changes to the directors of the supervisor occurred during the year:

• Sarah Louise Graydon was appointed as director on 20 March 2023.

#### **AUDITOR**

KPMG was the auditor of the scheme throughout the year.

## CHANGE IN CONTROL OF THE MANAGER

In January 2023, a restructure was implemented that resulted in ANZ Group Holdings Limited (ANZGHL) becoming the new parent company of the ANZ Group. As a result, the manager's ultimate parent company changed from Australia and New Zealand Banking Group Limited to ANZGHL. The manager remains a wholly owned subsidiary of ANZ Bank New Zealand Limited following the restructure.

#### HOW TO FIND FURTHER INFORMATION

#### **ON DISCLOSE**

Disclose is a website that contains two registers – an offer register and a scheme register.

To find the product disclosure statement and the fund updates, go to:

#### disclose-register.companiesoffice.govt.nz

• Click 'Search for an offer' and search for 'ANZ Default KiwiSaver Scheme'

To find the SIPO, governing document and financial statements, go to:

#### disclose-register.companiesoffice.govt.nz

Click 'Search for a scheme' and search for 'AN7 Default KiwiSaver Scheme'

#### ON OUR WEBSITE

Other valuable information and resources to help you manage your investment – including transaction forms, fund performance, unit prices, a quarterly market review and fund reports – are available at:

#### anz.co.nz/kiwisaver

You can also obtain a copy of any of the above information on request and free of charge by contacting us (contact details are on the next page).

#### CONTACT DETAILS AND COMPLAINTS

#### **MANAGER**

#### ANZ New Zealand Investments Limited

Freepost 324 PO Box 7149, Victoria Street West, Auckland 1142

Attn: KiwiSaver and Investments team



0800 736 034 or +64 9 356 4000



service@anzinvestments.co.nz

#### **SUPERVISOR**

#### The New Zealand Guardian Trust Company Limited

Relationship Manager – ANZ Default KiwiSaver Scheme PO Box 274, Shortland Street. Auckland 1140



+64 9 909 5100



ct-auckland@nzgt.co.nz

#### IF YOU HAVE A COMPLAINT

If you have any problems with the scheme, please contact your financial adviser first.

If you don't have a financial adviser, or your financial adviser has been unable to help you, please let us know using the contact details above. As the manager of the scheme, we'll try to resolve your complaint within five business days. Our complaints process is set out in full at anz.co.nz.

If we're unable to help you, you can contact the supervisor at the contact details on this page.

If you're still not happy, you can get free independent assistance from the following dispute resolution schemes:

#### The manager's dispute resolution scheme

#### The Banking Ombudsman Scheme

Freepost 218002

PO Box 25327, Wellington 6146



0800 805 950



help@bankomb.org.nz

#### The supervisor's dispute resolution scheme

#### Financial Services Complaints Limited

PO Box 5967 Wellington 6140



0800 347 257



info@fscl.org.nz

You won't be charged a fee for investigating or resolving a complaint.



