

## News Release

For release: Wednesday 26 June 2019

### **ANZ warns customers are being targeted by email phishing scam**

We are aware some customers are being targeted with a number of phishing emails claiming to be from ANZ asking customers to provide their customer Internet Banking credentials, full card data and security challenge questions.

These are a scam, and ANZ is reminding customers to stay vigilant.

When customers provide the information requested in the phishing email, the scammers are able to access the customers' internet banking accounts, and potentially use funds or make purchases on their credit cards.

If customers receive an email of this kind, delete it immediately. Do not click on any links or provide any information.

If customers have inadvertently provided personal details, please call the ANZ Contact Centre immediately on **0800 269 296** (international **+64 4 470 3142**).

Remember to only log into personal online banking accounts through [www.anz.co.nz](http://www.anz.co.nz). ANZ will never ask customers for their internet banking details via an email.

Customers can go to our website – [www.anz.co.nz](http://www.anz.co.nz) - for advice on what to do if they receive a suspicious email, text or phone call.

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