



How to join ANZ using ANZ goMoney Android™ guide

Joining us using the ANZ goMoney mobile app is the fastest way to join, saving you time.

Before you get started, you must:

- Be 13 years of age or over
- Have a New Zealand residential address
- Have a valid New Zealand ID – either a NZ passport or NZ driver license
- Have a compatible mobile device. See anz.co.nz/goMoney for more information.

- ① Search and download **ANZ goMoney New Zealand** from the Google Play Store.
- ② Once downloaded, open the app.
- ③ Tap **Not a customer? Join ANZ.**

If you ever get stuck or need extra help, we're only a phone call away on 0800 269 296.

We're always updating our app to improve the experience for our customers. Please note, that some screens may look different to how they appear in this guide.

Eligibility criteria, terms and conditions apply to ANZ goMoney. See our Electronic Banking Conditions at anz.co.nz/terms for more information. Android and Google Play are trademarks of Google Inc.

Please note, the account information in this guide is for example purposes only.

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ANZ goMoney
New Zealand

ANZ NZ Finance

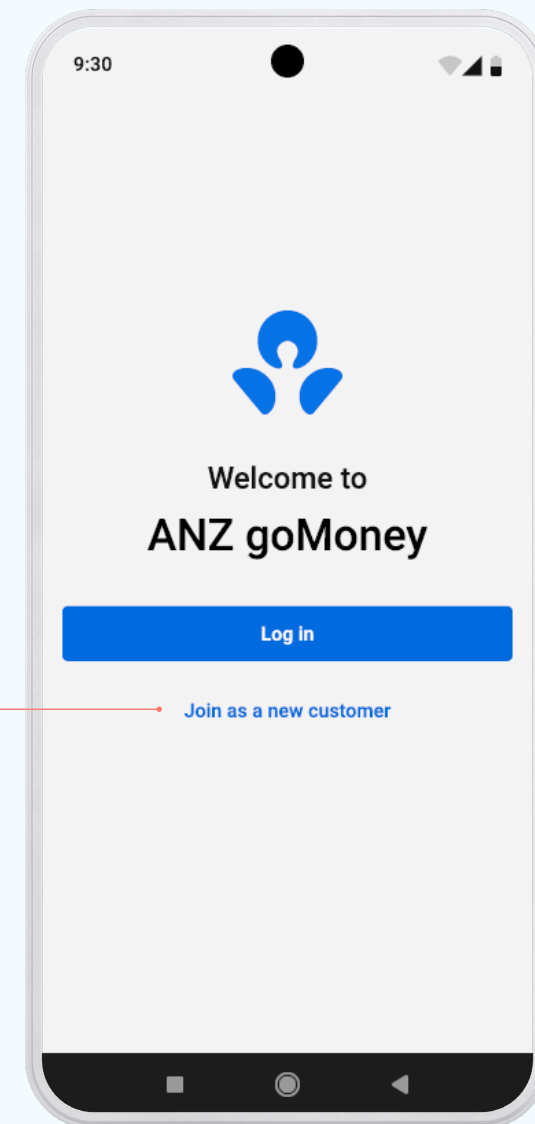
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Add to wishlist

Install

①

③



- ④ Choose how you'd like to join ANZ, either with an everyday account, or with a profile only:
- If you choose to 'Join with an everyday account', progress to **step 5**.
 - If you choose to 'Join with a profile only', progress to **step 6**.

- ⑤ Your account option depends on your age:
- If you're **21 or over**, an ANZ Go account is an option.
 - An ANZ Jumpstart account is for under 21s.

Eligibility criteria, terms, conditions and fees apply. Read through the details of the applicable account to ensure it suits your needs.

To proceed, tap 'Open an everyday account' at the bottom of the screen.

- ⑥ Before starting your application, make sure you've:
- got your personal information and ID handy
 - allowed the goMoney app to access your camera.

Once you're ready to go, tap 'Start application'.

- ⑦ Read through the [ANZ Terms & Conditions](#) (including the [ANZ Privacy Statement](#)) and the [Electronic Banking Conditions](#). You'll need to 'accept' the terms and conditions in order to start your application.

- ⑧ First, enter your **Contact Details** including your mobile phone number. Tap 'Continue'.

- ⑨ We'll send you a unique verification code via SMS (text message) to confirm your phone number. Enter this code into the box provided.

- ⑩ Before you enter your proof of New Zealand ID & address, you'll need to allow the identity check.

Note, if you deny the identity check, you won't be able to join ANZ using goMoney.

For more on how we collect, use, protect and share your information, see the [ANZ Privacy Statement](#).

④ Let's get started

We have a few ways to join ANZ, take a look at what option suits you best.

Join with an everyday account
Join ANZ opening a simple account for your everyday banking needs.

Join with a profile only
Let's get you set up with a profile and you can sort out what you need later.

⑤ Everyday account

Everyday accounts make day-to-day banking a breeze, with easy access to your money so your banking will go wherever you go.

- ✓ \$0 monthly account fee
- ✓ \$0 transaction fee when you bank electronically
- ✓ \$3 fee for staff-assisted transactions (manual transactions) or free if you're under 21 years old.
- ✓ \$0 ANZ Visa Debit card annual fee

We'll open an ANZ Go or ANZ Jumpstart account, depending on your age.

Open an everyday account

Information is general and terms apply, [find out more](#).

⑥ Things you'll need

Getting set up should take around 10-15 minutes, here's what you'll need:

- To be 13 years old or older
- Contact details
Email address, mobile number and NZ residential address.
- Valid New Zealand ID
A current NZ driver licence or NZ passport.
- Mobile device with a camera
Make sure you're in a comfortable place. You'll need to take a selfie video to verify your identity.

Start application

If you don't have everything you need you can simply [apply on the ANZ website](#).

⑧ Contact detail

CONTINUE

Name

Email

Phone

We'll send you a text message with a code to verify your mobile number. For overseas mobile numbers, please include your country code.

⑨ Messages • ANZ • now

ANZ

Please enter the code 4622 to continue with your...

We've sent you a verification code to the following mobile number.

+64 55 555 5555

Check your text messages and enter the code you have received below.

Verification code

Haven't received the code? To send the code again or enter a different number, go back to the previous screen.

⑩ Allow identity check

Allow identity check

To join ANZ online, you need to allow us to share your identity information with our service providers.

They'll verify your identity details with the document issuer.

Allow identity check

Deny identity check

Your information will be used to confirm your identity and in accordance with our [ANZ Privacy Statement](#).

How an identity check works

- 11 Next, we'll need proof of **New Zealand ID & address**. Remember, this requires access to your camera.
- 12 Follow the on-screen prompts to take a photo of your ID.
- 13 Check your details to ensure they've been captured correctly from your ID. Update if necessary, then tap 'Continue'.
- 14 Now, enter your residential address details. If your postal address is the same, swipe the toggle. If not, you can update it at the next step.
- 15 Next, you'll need to take a **Selfie video** so we can verify your identity. Again, this requires access to your camera.
- 16 Follow the on-screen prompts, ensuring there is nothing covering your face.
- 17 Now we need your **Tax & banking details**, like your tax residency and how you're planning to use your new account.

Steps to join

- Contact details Completed
- New Zealand ID & address** You'll need to take a photo of your ID. We will need access to your camera.
- Selfie video
- Tax & banking details
- Password

How to capture your ID

Hold your ID card in your hand, so that all edges are visible in the image

NEXT

Address details CONTINUE

RESIDENTIAL ADDRESS

Title Select an option

Name Prefilled name

Address We might ask you for a proof of address later on if we can't verify your address.

POSTAL ADDRESS

Same as residential address

We'll send your ANZ Visa Debit card to this address.

Steps to join

- Contact details Completed
- New Zealand ID photo & address Completed
- Selfie video** We'll need to take a selfie video to verify your identity. Make sure you're in a comfortable place.
- Tax & banking details
- Password

How to take a selfie video

Take a selfie video

Our team will review your selfie video to verify your identity.

- Safe and well-lit** Make sure you're in a safe place with good lighting e.g. at home.
- Clear view of your face** Remove any face coverings e.g. masks, hats or sunglasses.
- We'll check your selfie** Our team will review your selfie video to verify your identity.

Start

Steps to join

- Contact details Completed
- New Zealand ID & address Completed
- Selfie video Completed
- Tax & banking details** Information about your occupation, tax residency and how you are planning to use your new account.
- Password

- 18 Select your occupation, country of birth and tax residency, then tap 'Continue'.
- 19 Then tell us how you're planning to use the account by following the on-screen prompts. Tap 'Continue' once complete.
- 20 Lastly, it's time to set up your **Password** so you're registered to use the goMoney app and Internet Banking.
- 21 Once you've entered a password, tap 'Continue'.
- 22 To complete your application, tap 'Submit'.

Take note of the next steps and we'll be in touch when your account is ready to go.

18 Occupation & tax CONTINUE

Under New Zealand law, ANZ must collect information about your current occupation and tax residency status.

Occupation

Country of birth

Are you a tax resident of New Zealand only?

YES NO

19 Your deposits CONTINUE

Making deposits

Think about regular ways money can be added to your accounts such as salary or online transfers.

What kind of regular deposits do you expect to make into your accounts?

Deposit types

How many times a month are you planning to deposit into from your accounts?

Number of deposits

How much money a month are you planning to deposit into your accounts?

Deposit amount

20 Steps to join

- ✓ Contact details Completed
- ✓ New Zealand ID & address Completed
- ✓ Selfie video Completed
- ✓ Tax & banking details Completed
- 🔒 Password Complete your registration for the ANZ goMoney mobile app and Internet Banking by creating a password.

21 Create password CONTINUE

Enter a password you will use to access ANZ goMoney and Internet Banking.

Create password

Password must be between 8 and 32 characters, and contain at least 1 number and 1 letter. Note, you'll get the opportunity to set a 4-digit access PIN (or set up biometric data) for ANZ goMoney the next time you log in.

22 Steps to join SUBMIT

- ✓ Contact details Completed
- ✓ New Zealand ID & address Completed
- ✓ Selfie video Completed
- ✓ Tax & banking details Completed
- ✓ Set a password Completed

Thanks

We've received your application.

Here's what will happen next:

- We'll check your details**
We'll do some final checks over the next two business days.
- We'll let you know when your account is ready**
We'll send you a text message when your account is ready to go. You can then open your ANZ goMoney app to view your customer number, and complete the steps to set up goMoney and Internet Banking.

If you have any questions in the meantime, call us on 0800 269 296, or +64 4 470 3142 from overseas (charges may apply). Our team is available from 8am to 8pm (NZT) on weekdays, and 8am to 6pm (NZT) on weekends. We may ask you for this reference number: XXXX-XXXX