



# How to join ANZ using ANZ goMoney iOS guide

Joining us using the ANZ goMoney mobile app is the fastest way to join, saving you time.

## Before you get started, you must:

- Be 13 years of age or over
- Have a New Zealand residential address
- Have a valid New Zealand ID – either a NZ passport or NZ driver license
- Have a compatible mobile device. See [anz.co.nz/goMoney](https://anz.co.nz/goMoney) for more information.

To register for Customer Select you need to do the following:

- ① Search and download **ANZ goMoney New Zealand** from the App Store.
- ② Once downloaded, open the app.
- ③ Tap **Not a customer? Join ANZ**.

If you ever get stuck or need extra help, we're only a phone call away on 0800 269 296.

We're always updating our app to improve the experience for our customers. Please note, that some screens may look different to how they appear in this guide.

Eligibility criteria, terms and conditions apply to ANZ goMoney. See our Electronic Banking Conditions at [anz.co.nz/terms](https://anz.co.nz/terms) for more information. App Store is a service mark of Apple Inc. Please note, the account information in this guide is for example purposes only.

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## ANZ goMoney New Zealand

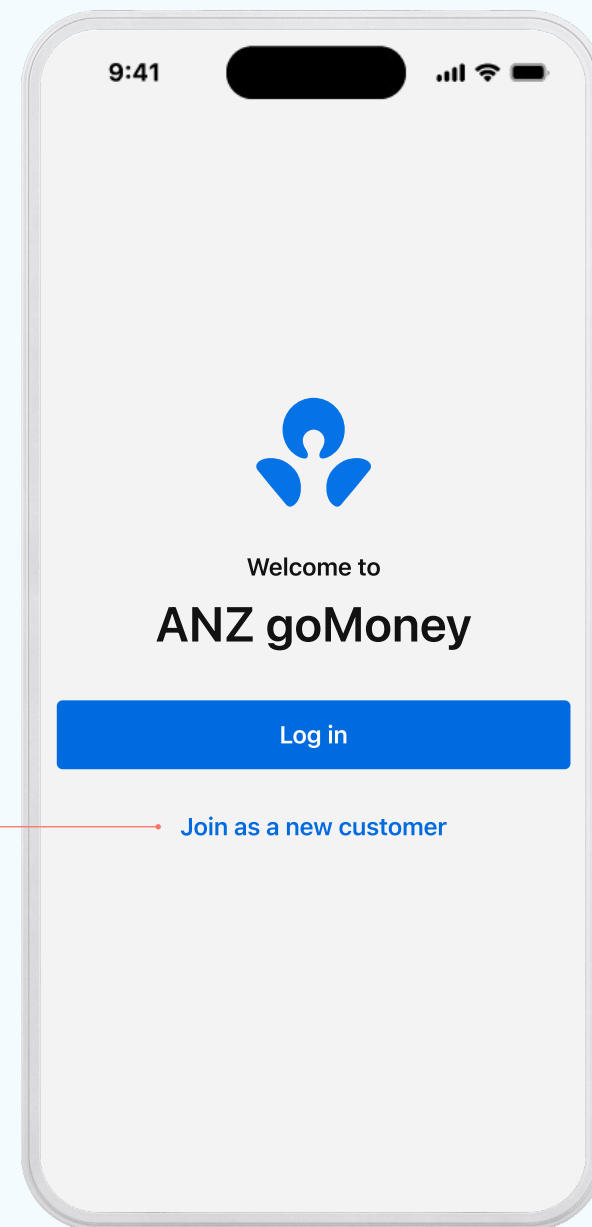
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- ④ Choose how you'd like to join ANZ, either with an everyday account, or with a profile only:
- If you choose to 'Join with an everyday account', progress to **step 5**.
  - If you choose to 'Join with a profile only', progress to **step 6**.

- ⑤ Your account option depends on your age:
- If you're **21 or over**, you'll get an ANZ Go account.
  - If you're **under 21**, you'll get an ANZ Jumpstart account.

Eligibility criteria, terms, conditions and fees apply. Read through the details of the applicable account to ensure it suits your needs.

To proceed, tap 'Open an everyday account' at the bottom of the screen.

- ⑥ Before starting your application, make sure you've:
- got your personal information and ID handy
  - allowed the goMoney app to access your camera.

Once you're ready to go, tap 'Start application'.

- ⑦ Read through the [ANZ Terms & Conditions](#) (including the [ANZ Privacy Statement](#)) and the [Electronic Banking Conditions](#). You'll need to 'accept' the terms and conditions in order to start your application.

- ⑧ First, enter your **Contact Details** including your mobile phone number. Tap 'Continue'.

- ⑨ We'll send you a unique verification code via SMS (text message) to confirm your phone number. Enter this code into the box provided.

- ⑩ Before you enter your proof of New Zealand ID & address, you'll need to allow the identity check.

Note, if you deny the identity check, you won't be able to join ANZ using goMoney.

For more on how we collect, use, protect and share your information, see the [ANZ Privacy Statement](#).

**Let's get started**  
We have a few ways to join ANZ, take a look at what option suits you best.

**Join with an everyday account**  
Join ANZ opening a simple account for your everyday banking needs.

**Join with a profile only**  
Let's get you set up with a profile and you can sort out what you need later.

**Everyday account**  
Everyday accounts make day-to-day banking a breeze, with easy access to your money so your banking will go wherever you go.

- ✓ \$0 monthly account fee
- ✓ \$0 transaction fee when you bank electronically
- ✓ \$3 fee for staff-assisted transactions (manual transactions) or free if you're under 21 years old.
- ✓ \$0 ANZ Visa Debit card annual fee

We'll open an ANZ Go or ANZ Jumpstart account, depending on your age.

**Open an everyday account**

Information is general and terms apply, [find out more](#).

**Things you'll need**  
Getting set up should take around 10-15 minutes, here's what you'll need.

- To be 13 years old or older**
- Contact details**  
Email address, mobile number and NZ residential address.
- Valid New Zealand ID**  
A current NZ driver licence or NZ passport.
- Mobile device with a camera**  
Make sure you're in a comfortable place. You'll need to take a selfie video to verify your identity.

**Start application**

If you don't have everything you need you can simply [apply on the ANZ website](#).

**Steps to Join** Contact Details Continue

Name	Preferred name
Email	Contact email
Mobile	Phone number

We'll send you a text message with a code to verify your mobile number. For overseas mobile numbers, please include your country code.

**ANZ**  
Please enter the code 4622 to continue with y...  
We've sent you a verification code to the following mobile number.  
+64 55 555 5555  
Check your text messages and enter the code you have received below.

Code Enter verification code

Haven't received the code? To send the code again or enter a different number, go back to the previous screen.

**Allow identity check**  
To join ANZ online, you need to allow us to share your identity information with our service providers.  
They'll verify your identity details with the document issuer.

**Allow identity check**

Deny identity check

Your information will be used to confirm your identity and in accordance with our [ANZ Privacy Statement](#).

[How an identity check works](#) ✓

- 11 Next, we'll need proof of **New Zealand ID & address**.

Remember, this requires access to your camera.

- 12 Follow the on-screen prompts to take a photo of your ID.

- 13 Check your details to ensure they've been captured correctly from your ID. Update if necessary, then tap '**Continue**'.

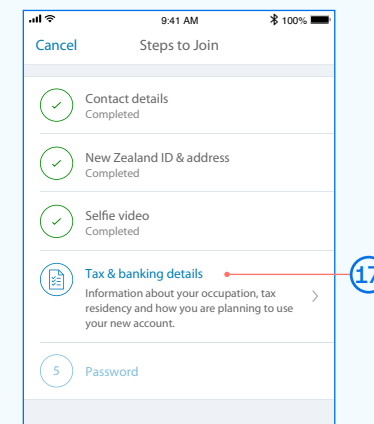
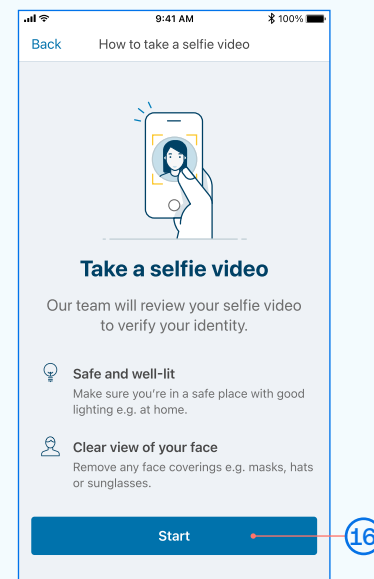
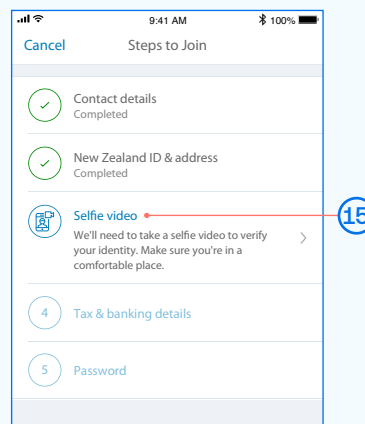
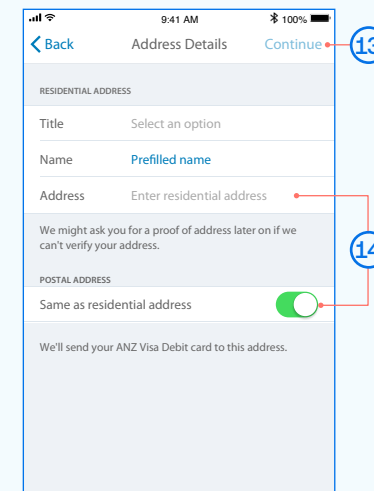
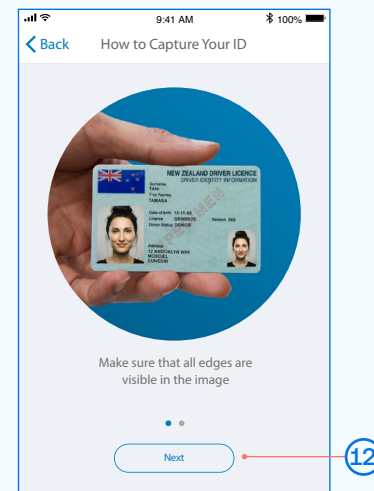
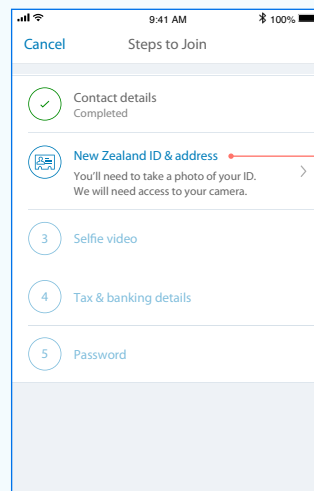
- 14 Now, enter your residential address details.

If your postal address is the same, swipe the toggle. If not, you can update it at the next step.

- 15 Next, you'll need to take a **Selfie video** so we can verify your identity. Again, this requires access to your camera.

- 16 Follow the on-screen prompts, ensuring there is nothing covering your face.

- 17 Now we need your **Tax & banking details**, like your tax residency and how you're planning to use your new account.



- 18 Select your occupation, country of birth and tax residency, then tap 'Continue'.
- 19 Then tell us how you're planning to use the account by following the on-screen prompts. Tap 'Continue' once complete.
- 20 Lastly, it's time to set up your **Password** so you're registered to use the goMoney app and Internet Banking.
- 21 Once you've entered a password, tap 'Continue'.
- 22 To complete your application, tap 'Submit'.

Take note of the next steps and we'll be in touch when your account is ready to go.

