

Credit cards

ANZ Credit Card repayment insurance

Policy



ANZ Credit Card Repayment Insurance

*Buy what you need today, worry less
about tomorrow*

Paying for goods and services is made so much more convenient when you use your credit card.

But what would happen if, for some reason, your income stopped and you were unable to meet your credit card repayments?

A frightening thought, but not one that need concern you for too long. Because if you have an ANZ Credit Card which is not overdue for any payments, and you are over 18 and under the age of 99, you are already eligible for ANZ Credit Card Repayment Insurance.

*What does ANZ Credit Card Repayment
Insurance cover you for?*

Unemployment through redundancy

In these changing economic times, it's comforting to know that if you have ANZ Credit Card Repayment Insurance should you be made redundant, and be without work for a continuous period of 30 days or more subject to certain conditions (see section 4 of the Terms and Conditions), we will pay 15% of your outstanding card balance at the time of the redundancy for each month of unemployment up to a maximum of 6 months, or until the maximum benefit of \$20,000 is reached, whichever comes first.

Being temporarily off work through accident or illness

If you're unable to work for a continuous period of 30 days or more because of illness or accident and you are covered by ANZ Credit Card Repayment Insurance, subject to certain conditions (see section 3 of the Terms and Conditions), we will pay 15% of your card balance at the time of the accident or illness for each month of disability until you return to paid employment, up to a maximum of 20 months, or until the maximum benefit of \$60,000 is reached, whichever comes first.

Being permanently off work through accident, illness – or death

Should this happen and you have ANZ Credit Card Repayment Insurance, subject to certain conditions (see section 1 and 2 of the Terms and Conditions), ANZ Credit Card Repayment Insurance will pay the outstanding balance at the time of Death, diagnosis of a Terminal Illness or Total and Permanent Disablement – up to the maximum benefit of \$25,000.

Bankruptcy

If you are self-employed and confirmed bankrupt on a creditor's petition at least 6 months after taking the cover, ANZ Credit Card Repayment Insurance will pay the outstanding balance at the date of Bankruptcy up to a limit of \$20,000, subject to certain conditions (see section 4 of the Terms and Conditions).

When does the insurance end?

Cover for all benefits except death and diagnosis of a terminal illness ends at age 65. Cover for death and diagnosis of a terminal illness ends at age 99. The insurance also ends if you make a claim for death, diagnosis of a terminal illness or permanent disablement, if the policy is cancelled or your credit card is withdrawn or cancelled.

What is not covered by the plan?

To keep premiums reasonable, some situations are not covered. These are fully explained in the following policy document. Please read it carefully.

Acceptance is guaranteed providing you are over 18 and under 99 years of age and your account is not overdue

No medical examination is required.

Benefits are payable in addition to ACC and any other insurance.

How your premium is billed

Your premium will be automatically calculated by ANZ and billed to your credit card account monthly.

The insurance premium will be shown as a separate line on your statement.

How we calculate premiums

The premium is 79 cents per \$100 of your outstanding statement balance each month. No premium is charged on any part of the outstanding statement balance that is over \$20,000.

Example

If your statement balance shows you had \$550 owing this month, the premium charged for that month would be

$$5.5 \times 79 \text{ cents} = \$4.35$$

So the amount to be paid on your account would read as follows;

Purchases and Interest	\$550.00
Insurance	\$ 4.35
Total	\$554.35

If there is no outstanding balance or your account is in credit there's no premium to pay.

That means you are only ever paying for insurance when you need it – when you have an amount owing on your account.

More Security

ANZ Credit Card Repayment Insurance provides you with additional comfort in today's changing times because, subject to some conditions, ANZ Credit Card Repayment Insurance covers death, accidents, illness, redundancy and if you are self employed, bankruptcy.

Registering for ANZ Credit Card Repayment Insurance is easy

If you are over 18 and under 99 years of age and your credit card account is not overdue, you are immediately eligible for ANZ Credit Card Repayment Insurance.

If you wish to insure yourself for the future, register now by completing a registration form at any ANZ Bank branch.

Your insurance will commence as soon as we receive your registration form or on your acceptance of an offer for ANZ Credit Card Repayment Insurance from an ANZ representative over the telephone.

Important Questions

What does it mean when it says your benefit is paid after 30 days?

If your illness, incapacity or misfortune should last for 30 days or more, your benefit will date back to the first day your circumstances prevent you from working. This means if you're off work for 2 months you'll get a full 2 month's benefits. It's only when your misfortune lasts for less than 30 days that no benefit is payable.

How is my account balance defined?

Your account balance from which your benefit will be calculated includes transactions and interest due on the date your misfortune occurred and includes transactions incurred prior to your misfortune which have not yet been charged to your account. However it does not include transactions occurring after the time of your misfortune.

How do I make a claim?

To make a claim contact Sovereign Assurance on **0800 768 269** within 30 days of the misfortune.

You'll be sent a claim form which will give you all the necessary details on what proof of loss is required.

How do I cancel my cover?

Simply contact ANZ if at any time you no longer want the cover and we will stop it immediately.

Write to: ANZ Credit Card Repayment Insurance, Private Bag 39 802, Wellington Mail Centre.

Who is covered?

Only the primary cardholder is covered under all sections provided they meet all the criteria. If you have an additional cardholder they are covered for death and diagnosis of a Terminal Illness; and redundancy if the primary cardholder is not in full-time employment but the additional cardholder is in full-time employment.

As special Terms and Conditions apply, please ensure you have read the Terms and Conditions of the ANZ Credit Card Repayment Insurance Policy contained in the following policy document.

Terms & Conditions of ANZ Credit Card Repayment Insurance Policy

This is your ANZ Credit Card Repayment Insurance Policy.

The primary Credit Cardholder (or otherwise first named on the credit card application form) has applied for insurance on the Credit Cardholder by an application form which has been received and accepted by ANZ National Bank Limited (ANZ) on behalf of the Insurer, Sovereign Assurance Company Limited (Sovereign).

The contract between the Credit Cardholder and Sovereign is constituted by the application and this Policy.

Subject to the Terms and Conditions of this Policy, the benefits payable under this contract, the Insured Events upon which they are payable and the premium are specified in this Policy.

This Policy shall remain current while premiums are being paid as required under the Policy.

All monies payable pursuant to this Policy will be paid by Sovereign to ANZ and credited to your ANZ Credit Card Account.

Please read the Policy carefully to make sure that You understand the nature and extent of the cover provided. **Should You require any further information or advice about the Policy please telephone toll-free 0800 768 269, from anywhere in New Zealand.**

You may cancel this Policy within thirty (30) days of receipt of the Policy by returning it to **ANZ Credit Card Repayment Insurance, Private Bag 39 802, Wellington Mail Centre**, who will arrange for a full refund of any premiums charged on behalf of the Insurer, provided You have not made any claims.

1.0 Definitions

1.1 **Account Balance** means on the date of the Insured Event, the lesser of:

- a. \$25,000 in respect of claims under Part 2 sections 1 and 2 and \$20,000 in respect of claims under Part 2 section 4; and
 - b. the amount of Your indebtedness on that date to ANZ in respect of any ANZ Credit Card Account, including any charges which have been incurred prior to that date, but which have not appeared on any statement of account.
- 1.2 **ANZ Credit Card** means the credit card issued by ANZ to You for use on Your ANZ Credit Card Account, but excluding any business, corporate, ticketing or associate cards.
- 1.3 **ANZ Credit Card Account** means Your ANZ Credit Card account.
- 1.4 **Closing Balance** means the amount shown as the closing balance on Your ANZ Credit Card statement of account each month.
- 1.5 **Commencement Date** means the date on which Your cover commences. Cover is effective immediately upon receipt of Your registration form or application form, or your acceptance over the telephone for ANZ Credit Card Repayment Insurance.
- 1.6 **Date of Disablement** means the date during the currency of the Policy on which You were first unable to attend Your usual full time (in excess of 25 hours per week) trade, business, profession or occupation (the date as certified by a registered medical practitioner).
- 1.7 **Minimum Monthly Instalment** means \$5.00 or 15% of the Account Balance, whichever amount is greater and shall include the monthly premium for this Policy.
- 1.8 **We, Our, Us or Insurer** means Sovereign Assurance Company Limited, 74 Taharoto Road, Takapuna, North Shore 1142.
- 1.9 **You or Your** means any person whose application form for ANZ Credit Card Repayment Insurance has been accepted by ANZ.

2.0 Insured Events

Section 1 – Death or Diagnosis of a Terminal Illness Cover

- 2.1 Subject to clause 2.3, if You die or are diagnosed with a Terminal Illness while the Policy is current We will pay the Account Balance as at the date of death or diagnosis of a Terminal Illness. We will also pay interest (if any) which has accrued on the Account Balance from the date of death or diagnosis of a Terminal Illness to the date of payment and refund any premiums paid since the date of death or diagnosis of a Terminal Illness.

For the purposes of this section Terminal Illness means any illness which in Our opinion, based on medical evidence, is likely to result in death within six (6) months of diagnosis.

Section 2 – Total and Permanent Disablement Cover

- 2.2 For the purposes of this section, Total and Permanent Disablement means that You have been absent from Your usual full-time (in excess of 25 hours per week) trade, business, profession or occupation through illness or injury for three (3) consecutive months from the Date of Disablement and in Our opinion, after consideration of medical evidence, You have become incapacitated to such an extent as to render You unlikely to ever perform again any work for which You are suited through education, training or experience.

Subject to clause 2.3, if You become Totally and Permanently Disabled while the Policy is current we will pay the Account Balance as at the Date of Disablement, reduced by the amount of any section 3 benefits already paid in respect of the disablement. We will also pay interest accruing on the Account Balance as at the Date of Disablement, as reduced from time to time by the amount of section 3 benefits paid in respect of the disablement, until date of payment. Any premiums

paid since the Date of Disablement will be refunded.

Exclusions to Sections 1 and 2

- 2.3 No benefits shall be payable under the Policy in respect of sections 1 or 2 for Death, diagnosis of a Terminal Illness or Total and Permanent Disablement resulting from:
- a. suicide or attempted suicide (whether whilst sane or insane) occurring within thirteen (13) months of the Commencement Date;
 - b. AIDS or infection by any Human Immunodeficiency Virus (HIV) as defined from time to time by the World Health Organisation or any successor body or suicide or attempted suicide whilst suffering from AIDS or HIV Infection;
 - c. any illness, injury or degenerative condition existing at or prior to the Commencement Date (whether You knew about it or not) which manifests itself within six (6) months of the Commencement Date;
 - d. any intentional self-inflicted injury;
 - e. Your own criminal act.

Section 3 – Temporary Total Disablement

- 2.4 For the purposes of this section Temporary Total Disablement means that You have been absent from Your usual full-time (in excess of 25 hours per week) trade, business, profession or occupation for not less than 30 consecutive days due to:
- a. bodily injury caused by violent, accidental external and visible means occurring after the Commencement Date; or
 - b. sickness or disease contracted and commencing not less than 14 days after the Commencement Date.

Either a. or b. must prevent You from carrying out any occupation for which You could be reasonably

suited by reason of education, training or experience. If You are not employed in full-time (more than 25 hours per week) work on the date of the occurrence of the Insured Event, You may be deemed to have suffered Temporary Total Disablement if You are totally confined to a hospital bed or bed at home for a continuous period of not less than 30 consecutive days, and for as long as You continue to be so confined.

Subject to clause 2.5, if You are Temporarily Totally Disabled We will pay the Minimum Monthly Instalment from the Date of Disablement for up to 20 months, or until \$60,000 is paid or Your Temporary Total Disablement ceases, whichever occurs first.

Exclusions to Section 3

- 2.5 No benefits shall be payable under the Policy in respect of section 3 for Temporary Total Disablement resulting from:
- a. any illness, injury or degenerative condition existing at or prior to the Commencement Date (whether You knew about it or not) which manifests itself within six (6) months of the Commencement Date;
 - b. the normal effects of pregnancy or childbirth;
 - c. any intentional self-inflicted injury;
 - d. service in the Armed Forces of any country at war whether declared or not;
 - e. the consumption of alcohol or the taking of drugs other than under the direction of a registered medical practitioner;
 - f. Your own criminal act;
 - g. AIDS or Human Immunodeficiency Virus (HIV) as defined from time to time by the World Health Organisation or any successor body.

Section 4 – Unemployment (Redundancy or Bankruptcy)

- 2.6 For the purposes of this section Unemployment means Your inability to work in Your usual full-time (in excess of 25 hours per week) employment for not less than 30 consecutive days by reason of:
- a. in the case of Your being an employee, the absence of employment for remuneration (other than by dismissal or resignation) attributable to such employment becoming superfluous to the needs of Your employer on a permanent basis so as to entitle You to register and if eligible receive an unemployment benefit under the Social Security Act 1964; or
 - b. if You are self-employed, being adjudicated bankrupt on a creditor's petition pursuant to Part III of the Insolvency Act 1967.

If the primary cardholder is not in full-time employment then clause 2.6a will apply to the additional cardholder (if any) if they are in full-time (more than 25 hours per week) employment.

Subject to clause 2.7, the benefit payable if You suffer Unemployment as in a. will be the Minimum Monthly Instalment paid from the date you become Unemployed for a maximum of 6 months, or until \$20,000 is paid, or Your return to paid employment, whichever shall occur first.

Subject to clause 2.7, the benefit payable under b. is the Account Balance as at the date you are adjudicated bankrupt.

Exclusions to Section 4

- 2.7 No benefits shall be payable under the Policy in respect of section 4 for Unemployment:
- a. occurring during the first 30 days from the Commencement Date;
 - b. caused by or resulting from a strike or labour dispute in which You or Your employer are involved;

- c. as a result of You engaging in seasonal, contract, relief or part-time work;
- d. caused by voluntary resignation or dismissal;
- e. caused by the voluntary closing down, sale or disposition of Your own business;
- f. in the event of bankruptcy occurring within 6 months of the Commencement Date.

3.0 Conditions

- 3.1 The premium payable each month for this insurance is 79 cents per \$100 calculated on the Closing Balance. The monthly premium includes GST. ANZ receives a commission on sales of this plan.
- 3.2 During the currency of the Policy, the premium will be debited each month to Your ANZ Credit Card Account. If for any reason your monthly premium is not debited, Your cover will cease.
- 3.3 Cover under Part 2 sections 2, 3 and 4 of the Policy shall cease on Your sixty fifth (65th) birthday. Cover under Part 2 section 1 of the Policy shall cease on Your ninety ninth (99th) birthday.

Cover under the Policy will also cease when a benefit is paid under Part 2 section 1 or 2 or when Your ANZ Credit Card is withdrawn or cancelled or on cancellation of the Policy whichever is the earlier.
- 3.4 You may cancel the Policy at any time upon written notification to Us. The Policy will terminate and all cover will cease on the next premium due date after receipt of Your written notification.
- 3.5 We may, upon receipt of a request from officers of ANZ, decline acceptance of Your application, or cancel Your cover if Your ANZ Credit Card Account exceeds 30 days past due or 30 days over the limit.
- 3.6 The premium rate, Terms and Conditions and exclusions of this Policy may be amended by Us provided that We will give You at least three (3) months written notice of any amendments and providing all ANZ Credit Card Repayment Insurance policies issued by Us are changed at the same time.

- 3.7 No cover is granted under the Policy if You are under eighteen (18) years or, in the case of Part 2 sections 2, 3 and 4 of the Policy You have reached the age of sixty five (65) years or, in the case of Part 2 section 1 of the Policy, You have reached the age of ninety nine (99) years.
- 3.8 If following a period during which benefits are paid for Temporary Total Disablement You return to work and within six (6) months of such return suffer Temporary Total Disablement from the same cause, the limitation on the disability continuing for not less than thirty (30) days will be waived and such disability shall be deemed to be the same disability.
- 3.9 Benefits shall not be payable under more than one section of this Policy at any one time.
- 3.10 If You hold more than one ANZ Credit Card, benefits under this Policy shall only be payable in respect of the ANZ Credit Card Accounts for which premiums are being paid.
- 3.11 All of the premium is required to meet the cost of the insurance and its administration and no surrender value is available.
- 3.12 The Policy may be cancelled by Us at any time by giving You one (1) month's written notice if You are in breach of any of the terms or conditions of the Policy.

4.0 The Insurer

- 4.1 Sovereign Assurance Company Limited (Sovereign) is the underwriter of this plan, issues the policies under the plan and is solely liable for its obligations under it.

The Policy is effective from 6 January 2006.

- 4.2 Sovereign has an A (Excellent) claims paying rating which was confirmed by A.M. Best Company Inc. on 4 January 2007. A.M. Best is an approved rating agency (approved by the Registrar of Companies).

The rating scale is:

A++ Superior	B+ Very Good	C Marginal
A+ Superior	B Adequate	C- Marginal
A Excellent	B- Adequate	D Very Vulnerable
A- Excellent	C++ Fair	E Under Supervision
B++ Very Good	C+ Fair	F In Liquidation

5.0 Claims

- 5.1 You must give Us written notice of a claim as soon as reasonably possible after the Insured Event giving rise to the claim, but in any event within 30 days of the occurrence.
- 5.2 A claim form must be completed as required and all relevant information and documentation to support Your claim must be furnished to Us.
- 5.3 You must provide a copy of the ANZ Credit Card Account statement relating to the date of occurrence of the Insured Event and submit to any medical or other examination as We may require, at Our expense.
- 5.4 You must provide proof of age if requested.

6.0 Submission to Jurisdiction and Governing Law

- 6.1 The parties hereto submit to the exclusive jurisdiction of New Zealand Courts.
- 6.2 This Policy shall be governed by and interpreted in accordance with New Zealand law.

Enquiries regarding this policy should be addressed to:

Sovereign Assurance
Private Bag Sovereign
Auckland Mail Centre 1142

or telephone toll-free **0800 768 269**

Privacy Information

The information received from you will be securely held by ANZ National Bank Limited (ANZ) and Sovereign Assurance Company Limited (Sovereign). You may request access to the information by enquiring at any ANZ branch, and you may also request that it be corrected. A fee may be payable.

The information will be used to consider your Credit Card Repayment Insurance Application, administer your Credit Card Repayment Insurance, if approved, and your banking facilities, and to provide you with information from time to time on opportunities for further financial and other products and services (unless you advise us you do not wish to receive such information).

ANZ may also disclose information about you to other ANZ Group companies for the above purposes. ANZ may obtain information and make such inquiries about you as ANZ may consider warranted from any source, including other ANZ Group companies, for the above purposes.

