



ANZ Credit Card Repayment Insurance provided by AIA is being withdrawn

If you have ANZ Credit Card Repayment Insurance provided by AIA, recently you should have been advised that they have decided to withdraw this product from the New Zealand market.

On 31 March 2024, the product will be withdrawn and from this date you will no longer have cover under this product.

Your premium will be free of charge from 1 April 2023

From 1 April 2023 you will not need to pay any further premiums. AIA will continue to offer cover under your current ANZ Credit Card Repayment Insurance policy for twelve (12) months free of charge. During this time, you will not be charged a premium but you'll still be covered if something serious was to happen to you.

You pay your premiums through your credit card and premium payments are calculated on your outstanding monthly credit card balance. This means your last premium payment will be charged on the last credit card statement you receive prior to 1 April 2023.

What does your policy cover?

Your cover can help repay the outstanding balance on your ANZ Credit Card. This includes cover in the event of a critical or terminal illness, or should you pass away. It can also help pay your outstanding credit card balance if you're unable to work due to illness or injury or if you're made redundant. Refer to the Policy Document and Summary of Enhancements on anz.co.nz/ccri for more details.

When does your policy end?

On 31 March 2024, your ANZ Credit Card Repayment Insurance policy will end. Your ANZ Credit Card will not be affected by your insurance policy ending.

Please note if your ANZ Credit Card is withdrawn or cancelled prior to this date, the ANZ Credit Card Repayment Insurance policy will automatically end.

How does this affect you?

From 1 April 2023 you will no longer be charged a premium for this policy but your cover will remain in place until the policy comes to an end on 31 March 2024.

Have you had a significant event?

We also want to remind you that if you've had a significant health condition or event, you may be able to make a claim on your policy. If you're unsure or need help, please contact the AIA Relationship Team on 0800 500 108.



Please see the policy wording and a summary of improvements, which includes full terms, conditions, limits, exclusions and definitions.

Here to help

If you have any questions, need to make a claim or would like to talk about your insurance needs, please call the AIA Customer Relationship Team on 0800 500 108, or send an email to enquirenz@aia.com and they will be happy to help. Or you can use the Live Chat option by visiting aia.co.nz. AIA is available 8am to 6pm Monday to Friday.