

# ANZ KIWISAVER SCHEME

ANNUAL REPORT  
FOR THE YEAR ENDED  
31 MARCH 2023

MANAGER:  
ANZ NEW ZEALAND  
INVESTMENTS LIMITED

# CONTENTS

Welcome	1
Fund performance as at 31 March 2023	3
Details of scheme	4
Information on contributions and scheme participants	5
Changes relating to the scheme	7
Other information for particular types of managed funds	8
Changes to persons involved in the scheme	10
How to find further information	11
Contact details and complaints	12



CERTIFIED BY RIAA

## RIAA certified

RIAA's RI Certification Symbol signifies that a product or service offers an investment style that takes into account environmental, social, governance or ethical considerations. The Symbol also signifies that the ANZ KiwiSaver Scheme Growth Fund, Balanced Growth Fund, Balanced Fund, Conservative Balanced Fund, and Conservative Fund adheres to the strict operational and disclosure practices required under the Responsible Investment Certification Program for the category of Product. The Certification Symbol is a Trademark of the Responsible Investment Association Australasia (RIAA). Detailed information about RIAA, the Symbol and the ANZ KiwiSaver Scheme Growth Fund, Balanced Growth Fund, Balanced Fund, Conservative Balanced Fund, and Conservative Fund's methodology, performance and stock holdings can be found at [www.responsiblereturns.com.au](http://www.responsiblereturns.com.au), together with details about other responsible investment products certified by RIAA.

# WELCOME

I'm pleased to present the annual report for the ANZ KiwiSaver Scheme (the scheme).

Financial markets had a challenging 2022 as worries about high inflation and rising interest rates saw both bonds and shares fall making it a particularly tough year for investors.

In 2022, as the world's economies rebounded following COVID-related lockdowns, a combination of excess demand and supply constraints saw inflation rates in many countries reach multi-decade highs. The war in Ukraine added to the inflationary pressures, as the price of oil and other commodities rose sharply.

This prompted central banks in most major economies to raise interest rates in an attempt to bring inflation down. Share markets fell given the likelihood that rising interest rates could tip the world's economies into recession. Bond markets also lost ground, as these investments are particularly sensitive to higher interest rates.

The start of 2023 saw financial markets claw back some of their losses as it appeared the end of the global interest rate hiking cycle was close. Nevertheless, most investment markets finished the year in negative territory.

## **The majority of our funds were impacted by the market falls**

Our diversified funds, which invest across a range of different types of investments including shares, bonds and property, saw losses in the range of 3-4.5% over the year to 31 March 2023.

Our growth funds, which invest mainly in shares and property investments, had the most challenging time, given the weaker outlook for economic growth.

Our conservative funds, which invest mainly in bond investments, were also caught up in the market's volatility. In fact, bond markets had one of their worst years on record, experiencing similar volatility to that of equity markets. As a result, it's likely their returns are worse than conservative investors might have expected.

Meanwhile, our cash fund continued to deliver low but steady returns.

## **More volatility ahead**

Although financial markets finished the year on a positive note, we expect further periods of volatility. Uncertainty around some of the smaller regional banks in the US, the ongoing war in Ukraine and the impact higher interest rates will have on the global economy are just some of the concerns investors are facing.

As hard as it is, we remind our investors that market falls are part and parcel of investing, and that it pays to take a long-term approach. It's also worth remembering that markets move in cycles and this year's losses come on the back of some strong gains in previous years.

## The year in brief

### Responsible investing

We recognise the importance of sound environmental, social and governance (ESG) practices and the positive impact these factors can have on long-term investment risks and returns. That's why it's integrated into our investment process.

As part of improving our transparency around our responsible investment activities, we have published the following:

- our Responsible Investment Framework that formalises our approach to responsible investing
- our first Stewardship Update demonstrating our engagement with the companies we invest in, and
- a dashboard showing records of proxy voting done on behalf of investors.

Find out more at:  
[anz.co.nz/responsibleinvesting](http://anz.co.nz/responsibleinvesting)

During the year, we were proud to have the following funds in the scheme certified by the RIAA<sup>1</sup> Responsible Investing Certification Program according to strict operational and disclosure practices.

- Conservative Fund
- Conservative Balanced Fund
- Balanced Fund
- Balanced Growth Fund
- Growth Fund.

The following are other events or changes that occurred:

- We added the ability for members to update their contribution rate in the ANZ goMoney app and Internet Banking as of 21 November 2022.
- We added the ability for members to switch the fund they are invested in through the ANZ goMoney app as of 28 November 2022.



### Rachel Whitelaw

General Manager Products,  
Funds Management

On behalf of the manager,  
ANZ New Zealand Investments Limited

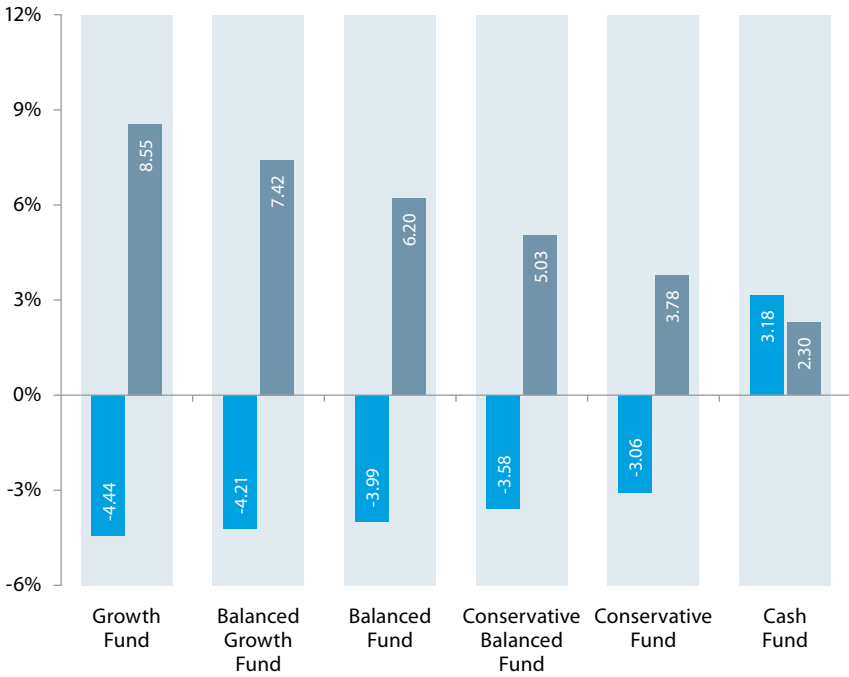
<sup>1</sup> The Responsible Investment Certification Program does not constitute financial product advice. Neither the Certification Symbol nor RIAA recommends to any person that any financial product is a suitable investment or that returns are guaranteed. Appropriate professional advice should be sought prior to making an investment decision. RIAA does not hold a Financial Advice Provider Licence. See [www.responsiblereturns.com.au](http://www.responsiblereturns.com.au) for details.

# FUND PERFORMANCE AS AT 31 MARCH 2023

In this chart:

- the first bar in each pair shows the percentage return for the year to 31 March 2023
- the second bar in each pair shows the annualised percentage return earned by the fund over 10 years.

## ANZ KiwiSaver Scheme\*



For the year ended 31 March 2023   
  Annualised investment performance over 10 years

\* All performance is after the annual fund charge and before tax. This is represented by changes in the unit price plus any applicable tax credits. Past performance is not indicative of future performance. Performance can be negative as well as positive.

## DETAILS OF SCHEME

### NAME OF THE SCHEME

ANZ KiwiSaver Scheme (the **scheme**)

### TYPE OF SCHEME

KiwiSaver scheme

### MANAGER

ANZ New Zealand Investments Limited  
(the **manager**)

### SUPERVISOR

The New Zealand Guardian Trust  
Company Limited (the **supervisor**)

### PRODUCT DISCLOSURE STATEMENT

The scheme's latest product disclosure statement is dated 9 February 2023 and has an 'open for applications' status.

### FUND UPDATES

The scheme's latest fund updates for the quarter ended 30 June 2023 were made publicly available on 31 July 2023.

These are available on the offer register at [disclose-register.companiesoffice.govt.nz](https://disclose-register.companiesoffice.govt.nz) and at [anz.co.nz/kiwisaverperformance](https://anz.co.nz/kiwisaverperformance).

### FINANCIAL STATEMENTS AND AUDITOR'S REPORT

The scheme's latest financial statements for the year ended 31 March 2023, and the auditor's report on those financial statements, were dated 26 July 2023 and were lodged with the Registrar on 31 July 2023. See page 11 for more details.

# INFORMATION ON CONTRIBUTIONS AND SCHEME PARTICIPANTS

The information in this document relates to the year from 1 April 2022 to 31 March 2023 (the year).

## MEMBERSHIP

The table below provides a summary of the numerical changes in the membership of the scheme during the year.

Membership movements	Number of members	Total amount (\$000)
<b>Members at the start of the year</b>		
– Contributing members	351,166	
– Non-contributing members	229,888	
<b>Total scheme members at 1 April 2022</b>	<b>581,054</b>	
Total members' savings at 1 April 2022		14,171,538
<b>Plus new members</b>		
– Transfers from other schemes	10,631	
– Other new members	15,585	
<b>Total new members during the year</b>	<b>26,216</b>	
<b>Less exited members</b>		
– Retirement	6,606	
– Death	745	
– Transfers to other schemes	15,373	
– Other reasons	1,203	
<b>Total members exited during the year</b>	<b>23,927</b>	
<b>Scheme members at 31 March 2023</b>		
– Contributing members	358,739	
– Non-contributing members	224,604	
<b>Total scheme members at 31 March 2023</b>	<b>583,343</b>	
Total members' savings at 31 March 2023		14,466,809

## (CONTINUED)

### CONTRIBUTIONS

The table below provides a summary of the contributions received during the year.

Contribution type	Number of members	Total amount (\$000)
Member employee contributions	373,097	879,570
Employer contributions	373,410	487,670
Government contributions	385,670	174,344
Transfers from other KiwiSaver schemes	11,012	145,776
Transfers from Australian superannuation schemes	351	21,469
Member voluntary contributions	322,374	153,161
<b>Total contributions</b>		<b>1,861,990</b>



## **CHANGES RELATING TO THE SCHEME**

This section describes any material changes to the scheme's nature, investment objectives and strategy, and management during the year.

### **CHANGES TO THE TERMS OF THE OFFER**

There were no material changes to the terms of the offer for the scheme during the year.

### **CHANGES TO THE STATEMENT OF INVESTMENT POLICY AND OBJECTIVES (SIPO)**

The SIPO was updated on 9 February 2023 to refer to our Responsible Investment Framework.

### **CHANGES TO THE NATURE OR SCALE OF THE RELATED PARTY TRANSACTIONS**

There were no material changes to the nature or scale of the related party transactions entered into for the scheme during the year. All related party transactions were conducted on arm's-length terms.

## OTHER INFORMATION FOR PARTICULAR TYPES OF MANAGED FUNDS

### WITHDRAWALS

The table below sets out the withdrawals made from the scheme during the year.

Withdrawal reason	Number of members	Total amount (\$000)
Retirement withdrawals	12,439	384,908
Transfers to other KiwiSaver schemes	14,964	357,900
First home withdrawals*	6,591	200,831
Significant financial hardship	4,233	32,106
Death	745	18,490
Serious illness	426	14,192
Transfers to Australian superannuation schemes	407	12,696
Permanent emigration	318	7,030
Release required under other enactments	62	2,142
Invalid enrolment withdrawals and late opt-outs	174	267
Life-shortening congenital conditions withdrawals	5	67
Mortgage diversion withdrawals	0	0
<b>Total withdrawals</b>		<b>1,030,629</b>

\* includes second chance home withdrawals

## UNIT PRICES

Investment fund	Unit price (\$) at 31 March 2022	Unit price (\$) at 31 March 2023
Growth Fund	2.6828	2.5568
Balanced Growth Fund	2.5207	2.4093
Balanced Fund	2.3292	2.2324
Conservative Balanced Fund	2.1375	2.0585
Conservative Fund	1.9275	1.8672
Cash Fund	1.4055	1.4502

## MANAGER'S STATEMENT

ANZ New Zealand Investments Limited, as manager of the scheme, confirms that:

- all benefits required to be paid from the scheme in accordance with the terms of the governing document and the KiwiSaver scheme rules have been paid, and
- the market value of the scheme property at 31 March 2023 equalled or exceeded the total value of benefits that would have been payable had all members of the scheme ceased to be members at that date and had provision been made for the continued payment of all benefits being paid to members and other beneficiaries as at 31 March 2023.

# CHANGES TO PERSONS INVOLVED IN THE SCHEME

## MANAGER

ANZ New Zealand Investments Limited was the issuer and manager of the scheme throughout the year.

### Directors of the manager

The directors of the manager as at 31 March 2023 were:

- Ian Douglas Burns
- Peter Houghton
- Benjamin Paul Kelleher
- Fiona Nicole Mackenzie
- Anna Marion Molloy
- Annis Gail O'Brien
- Paul Gavin White

There were no changes to the directors of the manager during the year:

### Key personnel of the manager

The following changes have taken place since 1 April 2022:

- Grant Hodder ceased being General Manager Product on 1 February 2023 and Sarah Beauchamp was appointed as Acting General Manager Product on 3 February 2023 in the interim. On 6 June 2023, Rachel Whitelaw was appointed as General Manager Product.
- Sian August was appointed as General Manager, Strategy & Execution on 3 February 2023.
- Matt Mouat ceased being Head of Business Governance & Controls, Funds Management on 1 April 2023.
- Amanda Kells, as Head of Business Governance & Controls Centre of Excellence NZ, became a key person on 6 April 2023.

- Due to a change in responsibilities, Anna Livesey, General Manager of Customer Experience ceased to be a key person on 21 June 2023.

## SUPERVISOR

The New Zealand Guardian Trust Company Limited was the supervisor and custodian of the scheme throughout the year.

### Directors of the supervisor

The directors of the supervisor as at 31 March 2023 were:

- Robin Albert Flanagan
- Bryan David Connor
- Sarah Louise Graydon

The following changes to the directors of the supervisor occurred during the year:

- Sarah Louise Graydon was appointed as director on 20 March 2023.

## AUDITOR

KPMG was the auditor of the scheme throughout the year.

## CHANGE IN CONTROL OF THE MANAGER

In January 2023, a restructure was implemented that resulted in ANZ Group Holdings Limited (ANZGHL) becoming the new parent company of the ANZ Group. As a result, the manager's ultimate parent company changed from Australia and New Zealand Banking Group Limited to ANZGHL. The manager remains a wholly owned subsidiary of ANZ Bank New Zealand Limited following the restructure.

## HOW TO FIND FURTHER INFORMATION

### ON DISCLOSE

Disclose is a website that contains two registers – an offer register and a scheme register.

To find the product disclosure statement and the fund updates, go to:

 [disclose-register.companiesoffice.govt.nz](https://disclose-register.companiesoffice.govt.nz)

- Click 'Search for an offer' and search for 'ANZ KiwiSaver Scheme'

To find the SIPO, governing document and financial statements, go to:

 [disclose-register.companiesoffice.govt.nz](https://disclose-register.companiesoffice.govt.nz)

- Click 'Search for a scheme' and search for 'ANZ KiwiSaver Scheme'

### ON OUR WEBSITE

Other valuable information and resources to help you manage your investment – including transaction forms, fund performance, unit prices, a quarterly market review and fund reports – are available at:

 [anz.co.nz/kiwisaver](https://anz.co.nz/kiwisaver)

You can also obtain a copy of any of the above information on request and free of charge by contacting us (contact details are on the next page).

## CONTACT DETAILS AND COMPLAINTS

### MANAGER

#### ANZ New Zealand Investments Limited

Freepost 324  
PO Box 7149, Victoria Street West,  
Auckland 1142

Attn: KiwiSaver and Investments team

 0800 736 034 or +64 9 356 4000

 [service@anzinvestments.co.nz](mailto:service@anzinvestments.co.nz)

### SUPERVISOR

#### The New Zealand Guardian Trust Company Limited

Relationship Manager – ANZ KiwiSaver  
Scheme  
PO Box 274, Shortland Street,  
Auckland 1140

 +64 9 909 5100

 [ct-auckland@nzgt.co.nz](mailto:ct-auckland@nzgt.co.nz)

### IF YOU HAVE A COMPLAINT

If you have any problems with the scheme, please contact your financial adviser first.

If you don't have a financial adviser, or your financial adviser has been unable to help you, please let us know using the contact details above. As the manager of the scheme, we'll try to resolve your complaint within five business days. Our complaints process is set out in full at [anz.co.nz](http://anz.co.nz).


If we're unable to help you, you can contact the supervisor at the contact details on this page.


If you're still not happy, you can get free independent assistance from the following dispute resolution schemes:

#### The manager's dispute resolution scheme

##### The Banking Ombudsman Scheme

Freepost 218002  
PO Box 25327  
Wellington 6146


 0800 805 950

 [help@bankomb.org.nz](mailto:help@bankomb.org.nz)

#### The supervisor's dispute resolution scheme

##### Financial Services Complaints Limited

PO Box 5967  
Wellington 6140

 0800 347 257

 [info@fscl.org.nz](mailto:info@fscl.org.nz)

You won't be charged a fee for investigating or resolving a complaint.

ANZ New Zealand Investments Limited is not an authorised deposit-taking institution (ADI) under Australian law and investments in the scheme aren't deposits in or liabilities of ANZ Bank New Zealand Limited, Australia and New Zealand Banking Group Limited, or their subsidiaries (together **ANZ Group**). ANZ Group doesn't stand behind or guarantee ANZ New Zealand Investments Limited. Investments in the scheme are subject to investment risk, including possible delays in repayment, and loss of income and principal invested. ANZ Group won't be liable to you for the capital value or performance of your investment.

