

ONEANSWER KIWISAVER SCHEME

Specific conditions relating to notices and disputes

I may ask my bank to reverse a direct debit up to 120 calendar days after the debit if:

- I don't receive a written notice of the amount and date of each direct debit from the initiator, or
- I receive a written notice but the amount or the date of debiting is different from the amount or the date specified on the notice.

The initiator is required to give a written notice of the amount and date of each direct debit in a series of direct debits no less than two business days before the date of the first direct debit in the series. The notice is to include:

- the date of the debits, and
- the amount of each direct debit.

If the bank dishonours a direct debit but the initiator sends the direct debit again within five business days of the dishonour, the initiator is not required to give you a second notice of the amount and date of the direct debit.

If the initiator proposes to change an amount or date of a direct debit specified in the notice, the initiator is required to give you notice no less than 10 calendar days before the change.

I agree to any correspondence relating to this direct debit being sent to the KiwiSaver member.

FOR BANK USE ONLY

Approved	Date Received	Recorded By	Checked By	Bank Stamp
0844 _____ 08 2023				

Original – Retain at Branch. Copy – Forward to Initiator if requested.