

News Release

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The next evolution of ATMs is here

From today, ANZ customers will be able to access an ANZ ATM with a simple tap of their card or smartphone.

The bank will be the first in New Zealand to introduce 'Tap & PIN' functionality, so customers no longer need to put their card in the slot to start an ATM transaction.

To access the ATM PIN entry screen on any of ANZ's 700 ATMs nationwide, customers simply tap their ANZ Visa card or smart phone with ANZ goMoney Wallet (with Visa card activated) on the payWave symbol.

"This technology is a major leap forward for ATMs," said Sarah Berry, ANZ New Zealand General Manager, Banking Products.

"It will not only make ATM transactions faster for our customers, but it is also much safer as it reduces the risk from fraudulent skimming devices placed on machines as the card or mobile wallet never leaves the customer's hand.

"New Zealanders are embracing contactless technology, and so it makes sense to introduce it at our ATMs."

Adoption of the technology has been very high in Australia where ANZ was the first in the world to introduce it in 2015. More than 75% of eligible transactions begin with a tap at some ATMs.

ANZ New Zealand Head of Financial Crime Paula Milne said contactless technology at ATMs is a significant step in reducing ATM fraud.

"We invest heavily in anti-fraud measures to keep our customers' money safe, but criminals continue to develop realistic-looking skimming devices that are very hard to detect when attached to an ATM, and which steal sensitive information when cards are entered into the machine.

"Tap & PIN is another security feature that will disrupt this behaviour and adds an extra level of security for our customers."

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