



## Media Release

29 November 2012

### **ANZ named New Zealand Bank of the Year**

ANZ was today named New Zealand Bank of the Year by a leading international banking magazine.

The accolade was awarded to ANZ by *The Banker* magazine, which said it was testament to the bank's strong management, sound business model and prudent approach to risk. The magazine made particular mention of the trust customers had shown in ANZ through the Global Financial Crisis and its aftermath.

ANZ New Zealand CEO David Hisco said: "It is a great honour for ANZ to be named as New Zealand's Bank of the Year by this prestigious industry magazine.

"This has been a momentous year for ANZ New Zealand and this award is a tribute to the commitment and hard work of our people who are doing so much to help us achieve our goal of establishing ANZ as New Zealand's best bank," Mr Hisco said.

"This year we have worked hard to progressively bring together our two bank brands, ANZ and The National Bank, culminating in the decision to combine them as ANZ.

"We have since brought both banks onto a single IT platform - one of the biggest IT projects in New Zealand's history. Crucially, we were able to do this with minimal disruption to customers."

Mr Hisco said the new ANZ combined the best of both banks to provide a compelling proposition for customers: strength and global reach along with great customer service and internet banking.

"We now have a new focus and scale to build further on customer service and grow our market share as New Zealand's best bank.

"We are also better placed than ever to support customers and businesses in New Zealand at a key time of fragile economic recovery," Mr Hisco said.

UK-based magazine *The Banker's* awards aim to 'reward and promote industry-wide excellence in the global banking community'.

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