



Media Release

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Come to our home to talk about yours

ANZ is opening a new type of branch that further removes the stress from the home loan process with the innovative Home Centre in Westfield Albany, Auckland.

The North Shore Home Centre is a first for ANZ. Laid out like an inviting lounge complete with comfy couches, customers can relax and talk about their dream home to a team of experts away from the bustle of the mall.

Fred Ohlsson, ANZ's Managing Director, Retail and Business Banking, said the Home Centre was another example of how ANZ is moving towards branches that have interactions at their heart.

"Today, we recognise that finding the right home loan is an important decision, and its one that's best made in a relaxing environment where people can take their time, think clearly and get the loan that fits their needs perfectly," he said.

The Home Centre is situated directly opposite the full-service ANZ Albany Mall branch so customers can still pop over to do their everyday banking while they're in the mall.

North Shore Home Centre Branch Manager Peter Gray said his team was looking forward to utilising the flexible space within the Centre for hosting events, with free seminars on buying and investing in property, and starting, running or growing a business already in the pipeline.

"We're looking forward to seeing our customers at the new branch, kicking back and talking about how we can help them," he said.

"Our specialist staff speak a range of languages, including Cantonese, Mandarin, Hindi, Korean, and of course, English, so customers can find their dream home loan in the language they're most comfortable using."

ANZ North Shore Home Centre opening hours are:

Monday – Wednesdays:	9.00am-4.30pm
Thursday – Fridays:	9.00am-7.00pm
Saturdays:	9.00am-4.30pm
Sundays:	10.00am-4.00pm
Public holidays:	10.00am-3.00pm

ENDS

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