



Media Release

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Second Home Centre ready to welcome customers

Following the success of the North Shore Home Centre in Albany, ANZ is opening a second innovative Home Centre in Sylvia Park, Auckland.

The ANZ Sylvia Park Home Centre, which officially opens today, is more like a comfortable lounge at home than a bank branch.

The aim is to provide a relaxing environment away from the bustle of the bank branch where customers talk about their dream home with the bank's home loan experts.

Fred Ohlsson, ANZ's Managing Director, Retail and Business Banking, said the original, ground-breaking Home Centre had been a hit with home loan customers since it opened in September last year.

"Finding the right home loan is an important decision, and its one best made in a relaxed environment where people can take their time, think clearly and get the loan that meets their needs perfectly," he said.

"With the new ANZ Sylvia Park Home Centre we'll be able to help more customers work through their home loan options in an unhurried environment, with plenty of expert advice on hand."

The Home Centre is located near the foodcourt at The Warehouse end of the mall. The current Sylvia Park branch remains open for customers to do their day-to-day banking.

Sylvia Park Home Centre Branch Manager Krystal Talivai said she and her multi-lingual team were excited to welcome customers into the Home Centre to help them discuss their banking needs.

"Our Home Loan, Personal Banking and Business Banking specialists speak either Mandarin, Cantonese, Taiwanese, Hindi or Fijian as well as English so customers can discuss their more complex issues in a language they're most comfortable using."

ANZ Sylvia Park Home Centre Opening hours are:

Monday – Wednesday: 9.00am – 4.30pm

Thursday – Friday: 9.00am – 7.00pm

Saturday: 9.00am – 4.30pm

Sunday: 10.00am – 4.30pm

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