



Media Release

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ANZ goMoney goes green with statement stopper

ANZ is set to further reduce the number of paper bank statements it sends out by giving ANZ goMoney users the ability to turn off paper statements for their everyday accounts and personal credit cards.

Since statement stopper functionality was made available to Internet Banking users in March 2013, the number of paper statements sent out by ANZ has dropped by 46%. Customers who opt to stop paper statements, can view or download them via Internet Banking and goMoney instead.

“Customers are increasingly moving towards digital statements. 75% of our customers are receiving at least one statement online. Having this option in goMoney will make it even easier for our customers to manage their statements and will also be better on the environment too,” said Liz Maguire, ANZ’s Head of Digital Channels and Transformation.

Since 2011 ANZ has been steadily reducing the amount of paper it uses. “The savings amount to around 363 tonnes of paper (roughly the weight of 60 elephants) or 72 million sheets of A4 paper,” Ms Maguire says.

goMoney is New Zealand’s most popular mobile banking app with over 600,000 active users. Since its launch in 2011, goMoney has been regularly updated and improved to make banking on-the-go easier and more secure for customers.

goMoney Wallet is an exciting new feature within goMoney that enables customers to make payments with a tap of their Android phone. It has been enabled in goMoney by 33,000 customers with more than \$1.7 million in payments made since its launch last December.

Other recent improvements to goMoney include;

- Credit card statement alerts - providing a notification to customers in the form of a free text message or email to advise when their credit card statement is available (to check when their credit card payment is due).
- A new ‘Your Documents’ library where customers can access their Home Loan statements, Term Deposit advices, Tax certificates, and General Insurance documents.
- ANZ customers now able to view details about their KiwiSaver accounts with a breakdown of performance over the last 12 months.

Credit card transactions now shown immediately in both Internet Banking and goMoney, make it easier for customers to understand how they’ve spent their money and other charges that have been applied to their account, particularly over weekends and extended public holiday periods.

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